

GOSFORTH CIVIC THEATRE MEMBERSHIP SCHEME TERMS AND CONDITIONS

Gosforth Civic Theatre is run by Liberdade Community Development Trust (charity number 1163955). We are a truly inclusive place at the heart of the community where anyone can come along, belong and engage with the arts. As such we want to hear from our community, get to know you and have you help us develop; the Gosforth Civic Theatre Membership Scheme will help do just that. By signing up you will give us information that will help us programme, and feed in to funding bids that will support the theatre and secure our future.

There are just a few things related to the benefits and usage of your Membership that you must take note of:

- 1. By signing up to our Membership Scheme you are opting in to receive marketing and other communications from Gosforth Civic Theatre and Liberdade Community Development Trust.
- All information you share with us will be subject to Liberdade's Privacy Policy. Your information will be used to paint a picture of our audiences and how we can better serve the community and may be used for future funding, sponsorship or fundraising opportunities.
- 3. Once you've signed up you will be sent confirmation and be able to pick up your membership card in person from Gosforth Civic Theatre. We are not obliged to post your Membership card out to you. You will only ever be contacted by us via email, we will not call our mail anything out unless specifically requested for the Member.
- 4. Gosforth Civic Theatre's newsletter is monthly, but may occasionally be more frequent if important information needs to be shared. You can unsubscribe from our emails at anytime by selecting unsubscribe at the bottom of any of our newsletters.
- 5. Members are permitted 10% of food and drink in GCT Café during café opening hours which are defined as 8am 5pm Monday to Friday and 9am to 5pm Saturdays.
 - a. The Membership discount will only be applied upon the production of a GCT Membership Card.
 - b. The Membership discount does not apply to alcohol of any kind;

- The Membership discount does not apply during private or publicised events or performances regardless of day and time of the event; and
- d. Discount is only applied once per individual and not for large or group orders.
- As a Member you will be contacted with exclusive early access to tickets or to receive exclusive Members discount on ticket purchases;
 - a. Such access and discounts is at the discretion of Liberdade and the relevant artist or promoter;
 - b. Tickets are subject to availability;
 - c. Discount and members access will only apply to selected events and performances promoted wholly or in part by Gosforth Civic Theatre.
- 7. You may be invited to Member events and meetings.
 - a. The frequency and timing of these Member events will be decided by Liberdade;
 - b. Invites will be sent out via email only;
 - c. You are not obliged to attend and may be given the chance to feedback remotely. But Members are encouraged to RSVP so we can manage numbers and staffing;
 - d. We really value your opinion but this Membership does not qualify as a voting right in respect to the governance of the organisation.
- 8. Liberdade reserves the right to remove, change, amend or cancel any of the terms or benefits of the Membership at anytime. Such changes will be communicated with Members via email.
- 9. Liberdade reserves the right to remove an individual's Membership or Membership benefits if:
 - a. They are believed to have abused their discount under clause5;
 - b. Their conduct in the venue is in breach of Liberdade's health and safety or environmental policies;
 - c. Their conduct at Member's events is deemed inappropriate by a member of Liberdade's senior team;
 - d. Their conduct in the venue, outside the venue or online is offensive in nature or found to be not in line with Liberdade's ethics.